



GCC BDI PAYMENTS CONFIRMATION POLICY

Website payments: Once payment has been made through www.gccbdi.org, confirmation of payment will be sent to the purchaser via email within 24 hours of receipt of payment.

Other payments: Once payment has been made via bank transfer, cash or cheque, confirmation of payment will be sent to the purchaser via email within 7 business days of receipt of payment.

GCI BDI PAYMENTS CANCELLATION AND REFUND POLICY

All Individual and corporate membership fees payments (both website and off-line payments): Please be aware that all payments for membership fees (both individual and corporate, made through the website or offline) are non-refundable and non-transferable once they have been submitted.

Events payments (both website and off-line payments): Please note that once an events payment has been made, purchasers will be entitled to a refund, on the condition that the refund request is made at least 7 calendar days prior to the date of the event (not including the date of the event itself).

For example, if the event is to be held on 20 May 2020, the last date on which a refund request could be made would be 13 May 2020.

Refunds will be processed through the original mode of payment only. Credit card refunds will be processed within 10 to 45 days, depending on the issuing bank of the credit card.

GCC BDI will at any stage permit a change in the nominated delegate. All no shows will be charged.

Other payments (off-line payments): Please note that offline payments made for any other purposes other than specified above, will be made in accordance with, and subject to, the individual terms of the contract to which the relevant payment relates.